































THE ROAD FREIGHT ASSOCIATION

MEMBERSHIP CERTIFICATE

This is to certify that

L AND M Removals

has been accepted as a Member of the Association

in the

Micro Operator

category

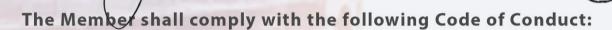
Valid From 01 November 2022To 31 October 2023

Membership No:

LAN0004

Chairman

CEO



1. Social and Environmental Commitment

- Comply with the laws of the Republic and operate within the spirit of those laws.
- Protect the environment, promote sustainable development and conduct business affairs that are socially responsible.
- Make the most effective use of, and conserve, the natural resources of the Republic. Improve energy efficiency by monitoring and reducing carbon emissions.
- Dispose of waste in a responsible manner.
- Support the values of the Constitution of the Republic of South Africa.

2. Transport and Company Legislation

- Comply with all relevant legislation relating to transportation on a public road.
- Comply with all legislation relating to anti-competitiveness, professional service delivery, access to information and company registration.

3. Ethics and Governance

- Manage and conduct affairs according to the principles and values of good governance.
- Maintain high standards of ethics, fairness and professionalism.
- Act with integrity and deal fairly, honestly and responsibly with all customers and stakeholders.

4. Vehicle Roadworthiness

- Ensure that all vehicles remain in a roadworthy condition.
- Maintain and implement policies and procedures for pre-trip inspections.
- Take corrective roadworthy action immediately.
- Perform regular and preventative maintenance and servicing of vehicles and equipment.

5. Loads

- Ensure all loads are safe and secure.
- Ensure all loads do not exceed the maximum permissible axle and vehicle load masses.
- Ensure special loads carry the necessary permits / documentation.

6. Operating Efficiency

Strive to maintain high standards of operational efficiency through the optimal use of resources, cost reductions and fuel efficiencies.

7. Employees

- Register with the NBCRFLI.
- Comply with legislation and guidelines relating to the Labour Relations Act (LRA) and the NBCRFLI Agreement.
- Provide continuous training and development to employees.
- Provide for the welfare of all employees.

8. Drivers

- Recruit professional and qualified drivers with valid licences and professional driving permits (PrDPs) who meet all the requirements of the LRA and NBCRFLI Main Agreement.
- Ensure that drivers have the necessary competence, skills and experience to drive the vehicle and load assigned to them.
- Continuously train and develop drivers to meet the needs of changing technology.
- Facilitate corrective training for drivers to address risk and incident occurrence.
- Adhere to driver hours and resting periods as prescribed.

9. Safety and Standards

- Comply with the highest levels of safety and best practices relating to cargo transported.
- Comply with all compulsory relevant SANS standards.
- Ensure that all reflective material and lamps are in working condition. (c)
- Improve methods of spray and dust reduction to allow safer passing by other vehicles. (d) Develop programmes to progressively meet safety standards (SANS1395 / ISO39001).

10. Commitment to the Association

- Respond to all complaints forwarded by the Association within 14 working days.
- Conduct operations in a manner that will uphold the good standing and reputation
- Refrain from using an elected office within the RFA for personal gain.
- Refrain from making public statements on behalf of the Association without the authority of the Chief Executive.
- Refrain from representing the Association in any manner without the approval
- Refrain from bringing the Association into disrepute.
- Support the Association in all its endeavours.

Without Trucks, South Africa Stops!









